

This booklet is available in
alternative formats on request



0800 0439395



info@asksid.org.uk

Other booklets due in this series:

Accessible Surrey

Disability Rights & Benefits

Support at Home

More information on living with a disability in
Surrey can be found at www.asksid.org.uk

A list of Surrey contacts is available in the leaf-
let 'Information for You' available from SID

SID - Social Information on Disability

Rentwood, School Lane

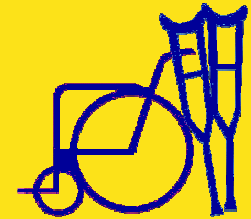
Fetcham, Surrey KT22 9JX

 01372 372888 (admin)

 0800 0439395 (information line)

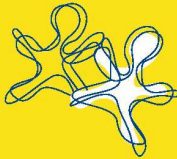
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Disability Equipment

A Quick Guide for Advisers in Surrey

SID 
Social Information on Disability

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Disability information services in Surrey

DAISE	Elmbridge	01932 248660
DATA	Tandridge	01883 722593
DICE	Epsom & local areas	01372 735243
DisCASS	Guildford & Waverley	01483 860551
WIDE	Woking & Surrey Heath	01483 747400
SID	Countywide	0800 0439395

Local authorities in Surrey

Local authorities manage Community Alarm Schemes (see page 4), Handymen Schemes & Disabled Facilities Grants (see page 8).

Elmbridge Borough Council	01372 474474
Epsom & Ewell Borough Council	01372 732000
Guildford Borough Council	01483 505050
Mole Valley District Council	01306 885001
Reigate & Banstead Borough Council	01737 276000
Runnymede Borough Council	01932 838383
Spelthorne Borough Council	01784 451499
Surrey Heath Borough Council	01276 707100
Tandridge District Council	01883 722000
Waverley Borough Council	01483 523333
Woking Borough Council	01483 755855

Finance & benefits

VAT exemption

Some types of construction work, vehicles & equipment designed or adapted to help disabled people are exempt from VAT. Contact the VAT Helpline ☎ 0845 010 9000.



Benefits & Motability

Disability Living Allowance (DLA) is paid to disabled people with care and/or mobility needs, aged 65 or under. They are unaffected by savings and paid in addition to other benefits. The high rate mobility component of DLA can be used towards a Motability ☎ 0845 456 4566 car or electric wheelchair & exempts the person from paying Vehicle Excise Duty (road tax). Attendance Allowance (AA) is paid to people over age 65 who have care needs. Application packs for DLA & AA can be obtained from the Benefit Enquiry Line ☎ 0800 882200. Citizens Advice Bureaux www.citizensadvice.org.uk do checks on entitlement to benefits. Disability information services (page 10) can advise on getting help with filling in forms.

Trade unions, charities & trusts

Trade unions & professional bodies may help past & present members on a low income with the cost of buying aids & equipment. www.joblinks.org.uk lists charities related to occupations. Contact SID ☎ 0800 0439395 for other sources of charitable funding. Ex service personnel & relatives can contact SSAFA ☎ 01252 837782 & Royal British Legion ☎ 01372 386500 for assistance.

Equipment loan & hire for short term use

If a wheelchair, raised toilet seat or other small item is only needed for a short period of time it can be loaned from the British Red Cross ☎ 01483 723473 or hired from voluntary organisations, such as Voluntary Association for Surrey Disabled (VASD) ☎ 01306 741500 or from some local Age Concern groups, or commercial companies.

Wheelchairs & scooters can be hired from:

E = electric wheelchair M = manual S = scooters

Age Concern	S	Merstham	01737 645636
Age Concern	S	Runnymede	01932 566040
All Handling	EMS	Raynes Park	0208 542 2217
Care Providers	M	Croydon	0208 656 4627
Carter Ability	M	Middx	0500 708096
Cavell Homecare	M	Bromley	0208 462 8900
Hewerdine	M	Egham	01784 451258
Rapley & Co	E M	Dorking	01306 882605
Your Freedom	E	Fareham	0800 281831
Walton's Homecare	M	Walton	01737 819752

To hire larger items of equipment such as hoists, stair lifts and medical equipment contact SID ☎ 0800 0439395 for suppliers.

Buying second-hand equipment (see page 7) may provide a solution for a temporary or occasional need.



Equipment for occasional use

Shopping

Many supermarkets & large stores have wheelchairs for use in their shops. Shopmobility ☎ 08456 442446 have scooters and wheelchairs for hire within the following shopping centres:

Camberley	Epsom	Kingston	Staines
Crawley	Guildford	Leatherhead	Sutton
Croydon	Horsham	Redhill	Woking

Holidays, tourist attractions & RADAR keys

Visitor attractions, such as National Trust properties have wheelchairs and scooters for visitors to use. Surrey Tourist Information Centres have details: Guildford Centre ☎ 01483 444333, Woking Centre ☎ 01483 720103, Haslemere (☎ 01428 645425 & Dorking ☎ 01306 879324.

Tourism for All ☎ 0845 124 9971 have information on accessible hotels & self catering accommodation with specialised equipment like hoists & wheel-in showers. The National Accessible Standards grading scheme is used around the UK to grade holiday accommodation according to levels of accessibility.

RADAR toilet keys cost £3.50 from the local council (page 10) or RADAR ☎ 020 750 3222 Most areas of the country have local disability information services which can advise on local equipment hire or loan in their region. Contact SID ☎ 0800 0439395 for details.



Adaptations to homes & buildings



For general advice on adapting buildings contact the Centre for Accessible Environments ☎ 0207 840 0125.

Care & Repair ☎ 0115 950 6500 have local agencies who give advice on grants and practical help with adaptations.

Home handyman schemes run by local authorities (page 10) can fit small aids & do simple home repairs for a fixed charge.

Buy With Confidence scheme ☎ 01372 371700 lists tradesmen approved by Surrey Trading Standards www.surreycc.gov.uk.

Disabled Facilities Grants from local authorities (page 10) can help pay for essential adaptations to the home. Grants are means-tested and can be up to £25,000. Grants for children under age 19 are not means-tested.

Occupational Therapists in private practice can advise on equipment & adaptations. Contact SID ☎ 0800 0439395.

Adaptations for work

Access to Work ☎ 01273 364750 can provide funding for equipment for disabled employees & towards adaptations to work premises, as well as support for transport to work.



Buying & selling second hand disability equipment

If you live in Surrey disability equipment can be advertised for free on www.asksid.org.uk or contact SID ☎ 0800 0439395.

Classified advertisements can be placed in local newspapers and free sheets or advertised in Exchange & Mart (0800 680680 or Disability Now magazine ☎ 0207 619 7320.



To advertise equipment on the internet visit Ebay www.ebay.co.uk, Equip for Life www.equipforlife.org.uk or Disability Equipment Register www.disabilityequipment.org.uk.

The Disabled Living Foundation ☎ 0845 130 9177 www.dlf.org.uk has a fact sheet listing disability magazines with classified advertising sections.

Some stair lift manufacturers will buy back recently purchased stair lifts, but more usually a charge will be made to remove them

Donating second hand disability equipment

It can be difficult to dispose of specialist items quickly. Beds & chairs may be taken by a local hospice or care home if they meet their requirements.

GBL Wheelchair Services ☎ 0208 867 2461 accept manual wheelchairs for refurbishment & Through the Roof ☎ 01372 749955 will take donations of children's wheelchairs to send overseas.

Assessments for basic equipment & alarms

Patients discharged from hospital should have a plan devised while in hospital to include any equipment & support they may need from relatives, health professionals & social services.

An assessment can be requested from Surrey social services ☎ 08456 009009 and can entitle the disabled person and carer to equipment that can help with everyday activities like bathing, sitting & sleeping. Community alarm services (24 hrs) are run by Age Concern Surrey ☎ 01483 503414, Help the Aged ☎ 0207 278 1114 & local authorities (see page 10), who also run Telecare services which provide bed sensors, fall detectors & other equipment linked into their community alarms service (see page 10). Carers are also be entitled to an assessment of their needs from social services if they provide regular and substantial care to a disabled person.

Assessments for sight & hearing difficulties

SAVI ☎ 01372 377701 assess visually impaired people for equipment & services.

Surrey Deaf Services Team ☎ 01372 376558 assess hearing impaired people for equipment & services.

Wheelchair, scooter & driving assessments

NHS wheelchairs are provided after an assessment at a wheelchair assessment centre. Referral is by a GP. NHS wheelchair vouchers can be used towards buying a more expensive wheelchair privately after an assessment.

Queen Elizabeth's Mobility Centre ☎ 0208 770 1151 offers private assessments for using scooters and driving cars.

Buying new equipment privately

Medical equipment is available from the NHS and new equipment may be available from social services after an assessment (see page 4) or purchased from specialist shops:

Bookham	Force Ten	01372 450887
Dorking	Rapley & Co	01306 882605
Dorking	VASD *	01306 741500
Epsom	Lifelong Surrey	0208 394 0444
Farnborough	EPC *	01252 547939
Merstham	Caltek	01737 647947
Staines	Keep Able *	08705 202122
Tadworth	Walton's Homecare	01737 819752
Woking	One Stop Mobility	01932 353839
Woking	ASV - Caring Shop	01276 855822

* mail order service available

Surrey Association for Visual Impairment (SAVI) ☎ 01372 377701 sell aids & equipment for visually impaired people.

DeafPLUS ☎ 01252 510051 mobile unit visits locations in Surrey enabling hearing impaired people to try aids & equipment.



Continence advice & products

For continence advice GPs can refer to a continence nurse or contact the Continence Foundation ☎ 0845 345 0165. Special Care Products ☎ 01293 774924 & ASV ☎ 01276 855822 sell incontinence supplies. Commodes can be loaned from the Red Cross ☎ 01483 723473 & VASD ☎ 01306 741500.

Advice on equipment

Disabled Living Foundation ☎ 0845 130 9177 (calls charged at local rate) www.dlf.org.uk provide advice & information on manufacturers and suppliers of specialist items of equipment. Their website has a range of fact sheets and a self assessment programme "SARA" to identify options available.

Ricability (0207 427 2460 www.ricability.org.uk, produce clear, practical guides on items including personal, household & mobility products.

Exhibitions & roadshows

The annual Mobility Roadshow ☎ 0845 241 0390 and Naidex ☎ 0870 429 4428 showcase the latest vehicles, furniture, aids and equipment.



Telephone, communications, TV & com-

BT ☎ 0800 800150 have a range of telephones & services for blind & disabled people. CommunicAbility ☎ 0131 334 0977 give grants to buy telephones & other communications equipment. Applications must be made by a GP, therapist or social worker. For assessments for equipment for people with hearing difficulties see page 4.

AbilityNet ☎ 0800 269545 can advise on computer software and equipment to meet different disability needs.

Free TV licences are available to all people aged 75+ and entitlement is automatic.

Digital UK ☎ 0800 519 2021 has information on help for disabled people on switching over to digital TV.