

**I need to access your services. I do not speak fluent English, I speak..... and I need the help of an interpreter.**

**Details of how you can contact one on my behalf are on the back of this card**



In 2000 the Government gave most public authorities in Britain a legal duty to promote race equality. This means that in carrying out your functions, you must now also have 'due regard' to how you will:

- eliminate unlawful racial discrimination,
  - promote equal opportunities, and
  - promote good relations between people from different racial groups.
- The commission for racial equality has powers under the act to issue a compliance notice to a public body which it believes is not fulfilling its duties to promote race relations.

Language Card

Front

KIS is a joint project with RBK, Kingston Primary Care Trust and Kingston Hospital Trust to provide a seamless communication service across various agencies such as health, local government, community services and the voluntary sector. We provide an easy one-stop communication service, offering face-to-face interpreters, written translations audio tape, large print and Braille to service providers, in order to give them an opportunity to communicate fully with all service users. This will allow fair & equitable access to all services.

**CONTACT US ON 020 8547 5822**

Kingston  
Primary Care Trust



Kingston Hospital  
NHS Trust



Language Card

Back

**I need to access your services, but I am Deaf and I need the help of a British Sign Language Interpreter.**

**Details of how you can contact one on my behalf are on the back of this card.**



The Disability Discrimination Act requires service providers to make "reasonable adjustments" for disabled people.

- A service provider is required to take reasonable steps to:
- change a practice, policy or procedure which makes it impossible or unreasonably difficult for disabled people to make use of its services
  - provide an auxiliary aid or service if it would enable (or make it easier for) disabled people to make use of its services

Deaf Card

Front

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