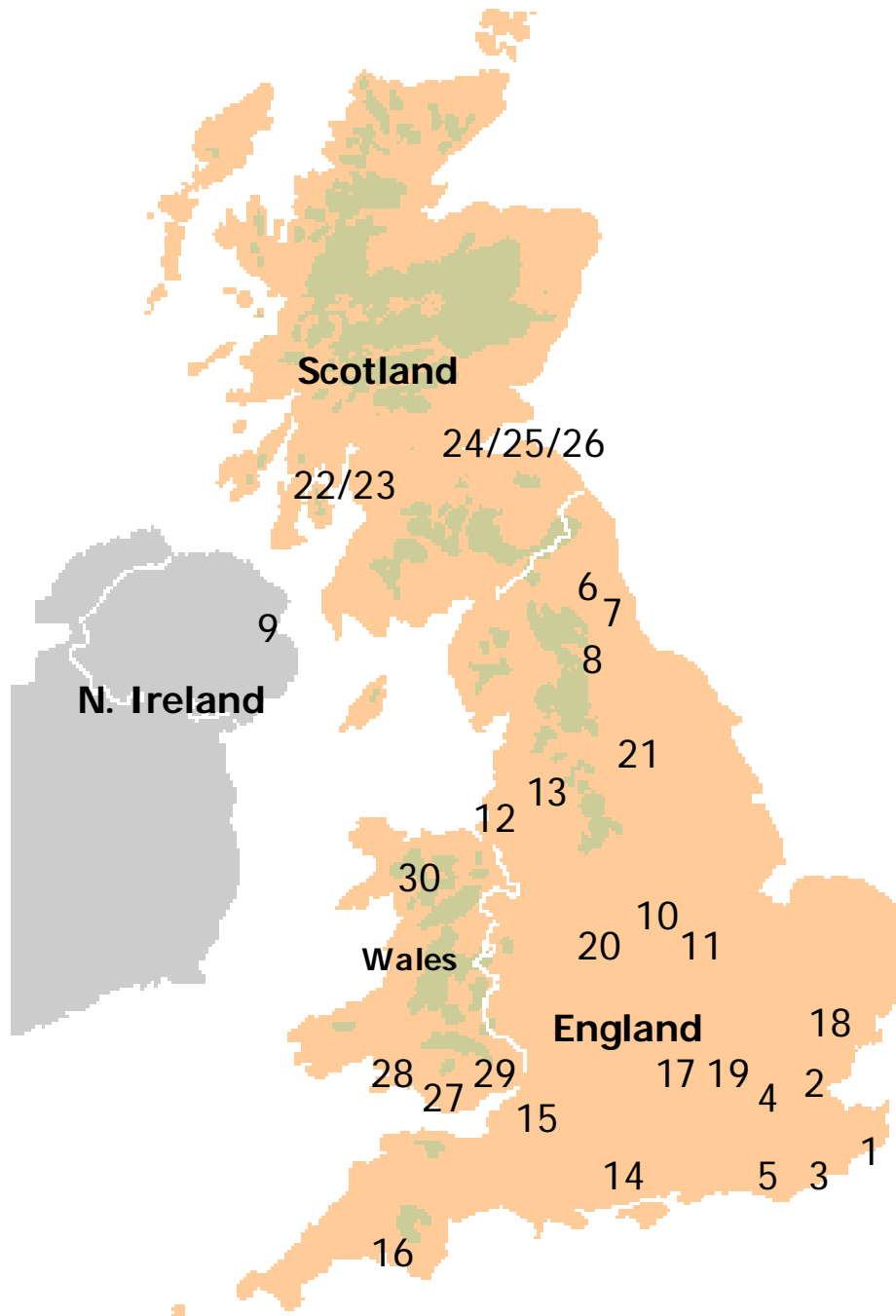


Asylum Support Partnership



One Stop Service Locations



September 2008

ASP is a partnership project hosted by the British Refugee Council. British Refugee Council, (commonly called the Refugee Council) is a company limited by guarantee registered in England and Wales, [No 2727514] and a registered charity, [No 1014576]. Registered office: 240-250 Ferndale Road, London SW9 8BB, United Kingdom

One Stop Service Locations

	ORGANISATION	OPENING TIMES	ADDRESS	TELEPHONE
1	MIGRANT HELPLINE <u>Kent</u>	08.30 – 22.30 One Stop Service Tues: 09.30– 13.00 & 14.00 – 16.30 Thurs: 09.30-12.30	Charlton House Dour Street Dover CT16 1AT	Tel - 01304 218 074 One Stop Service 01304 218723
2a	MIGRANT HELPLINE <u>Kent</u> *S*	Friday 10.00 – 12.30 & 13.30 -15.30	The Methodist Church Hall Wilfred Street, Gravesend, Kent DA12 2RE	Tel - 07976 450324
2b	MIGRANT HELPLINE <u>Kent</u>	Outreach Service – Throughout Kent Wednesday by appointment only	Across Kent	To make an appointment call 07976 450324 07971 868424
3	MIGRANT HELPLINE <u>Brighton, East</u> <u>Sussex</u>	Tues – Fri, Drop-in from 10.30am to 12.30pm and then appointments only from 2pm until 4pm Tues and Fri	17a Silchester Mews St. Leonards on Sea East Sussex TN38 0JB	Tel - 01424 461225 Fax - 01424 434879
4	MIGRANT HELPLINE <u>Kent</u>	Thursday 10.30 – 12.30 & 13.30 – 15.30	Community House South Street Bromley Kent BR1 1RH	Tel - 07976 450324 or 07971 868424
5	MIGRANT HELPLINE <u>West Sussex</u>	Tues & Fri: 10.30 – 13.00 14.00 – 16.00	First Floor Offices 11/12 Pool Valley Brighton, BN1 1NS	Tel - 01273 723 223 Fax - 01273 723 227
6	NERS <u>(North of England</u> <u>Refugee Service)</u>	Mon – Fri: 09:30 – 13:00 Appointments only: Mon-Fri (<i>not Wed</i>) 14:00 – 16:30	19 The Bigg Market Newcastle NE1 1UN	Tel - 0191 222 0406
7	NERS <u>(North of England</u> <u>Refugee Service)</u>	Mon – Fri: 09:30 – 13:00 14:00 – 16:30 (<i>not Wed</i>)	19 Villiers Street Sunderland Tyne & Wear SR1 1EJ	Tel - 0191 510 8685
8	NERS <u>(North of England</u> <u>Refugee Service)</u>	Mon – Fri: 09:30 – 13:00 Appointments only: Mon-Fri (<i>not Wed</i>) 14:00 – 16:30	The North of England Refugee Service 3 rd Floor, Sylvan House 12-16 Woodlands Road Middlesbrough TS1 3BE	Tel - 01642 217 447

One Stop Service Locations

9	MCRC (<u>Multi-Cultural Resource Centre</u>)		9 Lower Crescent Belfast BT7 1NR	Tel - 02890 238 645
10	REFUGEE ACTION Nottingham	<p>Mon - Fri (Not Wed) 10:00 - 12:30 14:00 - 16:00</p> <p>Mon & Thur: Drop in (am) / Appt's (pm) Tue: Appt's Fri: Appt's (am)</p> <p>Advice Line - Nottingham Office (Mon, Tues, Thurs, Fri) 10:00 - 12:30 14:00 - 16:00</p> <p>Derby outreach service (appt's. only) Tue & Thur 10:00 - 12:30 14:00 - 16:00</p>	Castle Court, 59 Castle Boulevard, Nottingham, NG7 1FD	<p>Tel: 0115 941 8552 (may be subject to change)</p> <p>Fax: 0115 950 9980 (may be subject to change)</p>
11	REFUGEE ACTION Leicester	<p>10:00 – 13.00 14:00 - 16:00 Mon: Drop In Tue: Appts/Advice Line Thu: Appointments Fri: Advice Line</p>	Chancery House 7 Millstone Lane Leicester LE1 5JN	<p>Advice Line – 0116 261 6223</p> <p>Tel - 0116 261 6200</p> <p>Fax - 0116 261 6226</p>
12	REFUGEE ACTION North West	<p>10:00-16:00 Monday to Friday, but closed on Wednesdays</p> <p>Drop in: Monday, Thursday and Friday at 10:00 Tuesday at 14:00 Otherwise by appointment only.</p>	64 Mount Pleasant Liverpool L3 5SD	<p>Tel - 0151 702 6300</p> <p>Fax – 0151 709 6684</p>
13	REFUGEE ACTION North West	<p>Mon-Fri (not Wed): 10:00 – 13:00 14:00 – 16:30 Closed Wed</p>	1 Tariff Street Manchester M1 2HF	<p>Free client advice line: 0800 917 2719 Advice line for Organisations Tel: 0161 233 1215 Switchboard Tel: 0161 233 1200 Fax: 0161 236 4285 (casework)</p>

One Stop Service Locations

				Fax: 0161 233 1420 (admin)
14	REFUGEE ACTION South Central	PORTSMOUTH Mon - Fri 10:00-12:30 14:00-16:30 (except Wed mornings) SOUTHAMPTON Mondays only: 10:00 -12:30 14:00 – 16:30	Third Floor Venture Tower Fratton Road Portsmouth PO1 5DL SOUTHAMPTON Neighbourhood Advice Centre 53 Derby Road Southampton SO14 0DJ	Tel: 023 9229 7407 Fax: 023 9285 7560
15	REFUGEE ACTION South West	Drop in: Monday and Thursday, 10:00-12:00	9 Hide Market West Street St Phillips' Bristol BS2 0BH	Telephone advice 0117 941 5962 Monday 14:00- 16:30 Tuesday, 10:00-12:30 & 14:00- 16.30 Thursday 14:00-16:30 Friday 10:00-12:30 & 14:00-16:30 Fax: 0117 955 5036
16	REFUGEE ACTION South West	Phones Mon - Fri, 10am-1pm, 2pm- 4:30pm Drop-in Tuesdays only 10am-12pm, 2pm- 3:30pm Appointments on Mon, Thurs & Fri	Prideaux Court Palace Street Plymouth PL1 2AY	Tel - 01752 235 030 Fax – 01752 268 805
17	BRITISH REFUGEE COUNCIL (the 'Refugee Council') West London Office (Head Office)	Mon, Tue, Thurs & Fri: 09:30 – 13:30 14:00 – 17:00 Weds 09.30 – 13.00	Units 4 & 5 Hounslow Business Park Alice Way Hounslow Middlesex TW3 3UD	Tel - 0208 607 6888 Fax - 020 8607 6850
18	BRITISH REFUGEE COUNCIL East of England Office	Mon, Tues & Thurs: 10.00 – 13.00 & 14:00 – 16:00 Fri: 10:00 – 13:00 Wed (all day) & Fri (pm): Emergencies & appointments only	1 st Floor 4-8 Museum St Ipswich IP1 1HT	Tel - 01473 297 900 (advice line)

One Stop Service Locations

19	BRITISH REFUGEE COUNCIL London Office	Mon-Fri (not Wed a.m.): 09.00 – 17.00 Wed: 09:00 – 14:00 emergencies & appointments only	240-250 Ferndale Rd Brixton London SW9 8BB	Tel - 020 7346 6700/ 020 7346 6777 (advice line)
20	BRITISH REFUGEE COUNCIL West Midlands Office	Mon-Fri (not Tues): 09:30 – 17:30 Tues – Emergencies and appointments only Outreach Service is held on Tuesday, 10.00 to 3.00 p.m.	3 Lionel Street Birmingham B3 1AG YMCA, Edinburgh House, Harding Road, Hanley, Stoke-on-Trent. ST1 3AE	Tel - 0121 234 1950 (switchboard/ advice line)
21	BRITISH REFUGEE COUNCIL Yorkshire & Humberside Office	Mon., Tues., Thurs. & Fri. – 09:00 to 17:00 Wed. – Emergencies or appointments only	Ground Floor Hurley House 1 Dewsbury Road Leeds LS11 5DQ	Tel - 0113 244 9404/ 0113 386 2210 (advice line)
22	SCOTTISH REFUGEE COUNCIL	Mon, Tues, Thurs & Fri: 09:30 – 13:00 & 14:00 – 16:00 Wed: 13:00 – 16:00	5 Cadogan Square (170 Blythswood Court) Cadogan Street Glasgow G2 7PH	Tel - 0141 248 9799 Free phone number - 0800 0856 087 Fax number - 0141 243 2499
23	SCOTTISH REFUGEE COUNCIL *S*	Women's group Tue: 11:00-14:00	Quaker Meeting House 38 Elmbank Crescent Glasgow	Contact Main Office
24	SCOTTISH REFUGEE COUNCIL	Monday AM Thursday ALL DAY ASYLUM ADVICE	Citizens Advice Bureau 58 Dundas Street Edinburgh	Contact Main Office
25	SCOTTISH REFUGEE COUNCIL	Housing provide surgery every second Thursday 13:00 – 16:00	Citizens Advice Bureau 58 Dundas Street Edinburgh	Contact Main Office
26	WELSH REFUGEE COUNCIL	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri: 10:30 – 12:30	Phoenix House 389 Newport Road Cardiff CF24 1TP	Tel - 02920 489 800 Fax - 02920 432 980
27	WELSH REFUGEE COUNCIL	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri: 10:30 – 12:30	3 rd Floor, Grove House Grove Place Swansea SA1 5DF	Tel - 01792 630 180 Fax - 01792 630 181
28	WELSH REFUGEE COUNCIL	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri: 10:30 – 12:30	High Street Chambers 51 High Street Newport NP20 1GB	Tel – 01633 266 420 Fax - 01633 266 421

One Stop Service Locations

29	WELSH REFUGEE COUNCIL	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri:10:30 – 12:30	Trinity House Trinity Street Wrexham LL11 1NL	Tel - 01978 367890 Fax - 01978 367 891
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